



CITY OF MELROSE
HEALTH, EDUCATION & WELFARE COMMITTEE
AGENDA • JULY 18, 2022

Council Chamber, First Floor, Melrose City Hall Committee Meeting
562 Main Street, Melrose, MA 02176

6:55 PM

The public should take notice that the Melrose City Council may, on certain occasions, have a quorum in attendance due to standing committees of the City Council consisting of both voting and non-voting members. Members attending this duly posted meeting are participating and deliberating only in conjunction with the business of the standing committee.

I. CALL TO ORDER

Jack Eccles	Chair
Manjula Karamcheti	Vice Chair
Shawn M. MacMaster	
Robb Stewart	
Ryan Williams	
Christopher Cinella	President, ex officio

II. PUBLIC COMMENT

Remote Link for Public Comment:

<https://cityofmelrose.webex.com/cityofmelrose/onstage/g.php?MTID=e3a6896a8cbb9892f59acd16c39ca31b2>

III. ORDERS

- ORDER-2022-150** : Appointment of Roseann Trionfi-Mazzuchelli as Veterans Services District Director effective July 5, 2022

Offered by: Mayor Paul Brodeur

From: City Council

ASSIGNED TO COMMITTEE

IV. ADJOURNMENT

Roseann Trionfi-Mazzuchelli

WORK HISTORY:

May 13 - Present: Veteran Service Director, Winthrop, MA

Since May 2013, I have served Veterans and their families in ensuring they receive their benefits and entitlements as well as complying with local, state, and federal regulations in accordance with MGL Chap. 115, 108 CMR, and Title 38 USC. I am also responsible to ensure that Veterans/families are protected under all ADA Compliances and Regulations when it comes to housing, accessing services, and are not discriminated against due to their military service or disability. Over the years, have I developed, maintained key relationships with local, state, and federal relationships, building partnerships with same to best serve my community. I attend and participate in meetings and conferences to not only keep me updated on legislature, mediation, support, but to participate in making positive changes in legislation, benefits, programs, and initiatives for the community I serve. My role is key when it comes to working with law enforcement agencies when a Veteran comes into custody or is homeless in my community - we work together for the best outcome for said Veteran. As part of the Chap 115 role, it is imperative that I conduct weekly investigations to monitor the Veteran's activities as to not violate any rules or regulations with regarding this benefit.

Jan 07 - Present: American Heart Association Certified Instructor, MA

CPR, AED, 1st Aid Certification in Heart Saver, and Basic Life Support for Health Care Providers throughout MA, and currently aligned with Hallmark Health of Medford, and the Town of Winthrop. To date have certified over 1,500 persons in CPR with AED, and 1st Aid.

1994 - Present: Program Coordinator, Town of Winthrop Parks & Recreation, MA

Initiate, implement, and facilitate various programs offered by the Parks & Recreation department from early childhood programs through adults. Since 2008, have taken on writing and administering state, local, and federal grants for this department, as well as conducting safety and 1st aid training for both full and part time town employees to include training of all summer hires.

Oct 04 - Dec 13: Personal Assistant, Winthrop, MA

Assist private clients with various duties at their home office and in their home, such as preparing financials, organizing, computer tasks, and more.

Mar 06 - Nov 11: Legal Assistant, Attorney James J. Cipoletta, Revere, MA

Assisted Solo-Practicing Attorney in his law practice primarily concentrating in criminal and zoning matters. Managed office with regard to administrative duties, close client interaction, and prepared legal documents as well as filed same at various courthouses in MA.

Jan 04 - June 05: Office Manager, Class Measures, Stoneham, MA

Oversaw and maintained all business matters relating to an education consulting firm, to include finances and payroll, communication, client contact, writing and submitting grants, and contracting from various state departments, as well as maintaining the administration of the office and staff.

1981 - April 05: Manager, Jeannette's Catering, Everett, MA

Oversaw operation of a family catering company to include recruiting, hiring, training and supervising employees, managed banquet functions from 20 to 600 persons, interacted with clients, banquet facilities personnel, conducted banking transactions, and food/menu preparations.

Jan 99 - 2012: Trainer, Family Readiness Office, US Army, United States and Europe

Instruct and prepare soldiers and family members for deployments, emergency preparedness, and mobilizations for Active Army and Reserves. Set-up Family Readiness Training Academies, conduct instructor training, give briefings at all levels of the Army, train and maintain volunteers in Family Readiness. Work with other government agencies to incorporate Family Readiness training into their programs. Was a paid position - now volunteer doing the same, but not as many hours as most information is online.

1979 - Mar 2000: Special Agent/Military Police Officer, U.S. Army

Served both on Active Duty and in the Army Reserves in law enforcement. Conducted investigations of crimes against the US Government of all felonies to include white collar crimes. Also provided protective service to foreign dignitaries as well as high ranking US officials. Additional duties included: EO Representative, Family Readiness Liaison Officer, and Mobilization/Deployment Officer. As the EO Representative, set-up, maintained, trained, and ensured compliance of Unit members understanding of EO Policies and procedures. Investigated all violations And complaints relating to EO. Also responsible for Diversity Training for the unit.

1997 - 2000: Administrator, US Army, Ft. Devens, MA

Assistant to the Family Readiness Director for approximately 7,000 soldiers and their families. Provided referrals, administrative support, oversaw a multitude and variety of various projects, and compiled a database of soldiers and families for Family Readiness.

1990 - 1992: Proprietor, Rosa's Variety, Winthrop, MA

Owned and operated a full-service convenient store with heavy lottery traffic.

1981 - 1988: Private Investigator, Security Consultant, New England

Conducted investigations and undercover operations for several attorneys and retail establishments throughout New England, as well as managed employee personnel matters for a major private security firm in New England.

EDUCATION: BS Degree in Legal Studies; AS Degree in Criminal Justice (1986);

Many military investigative courses to include a 6-month Federal Investigative Army Academy, Spouse and Child Abuse Investigations, Advance Fraud Investigations, Forensic Investigations, Military Police Academy, Basic Training, Equal Opportunity Representative Training, and Instructor Training. I am also certified by the American Heart Association as a CPR/1st Aid Trainer as well as trained as Faculty for Lawrence Memorial Hospital in Medford, MA.

VOLUNTEER ASSIGNMENTS: Current and past

- *Current President of the Mass Veteran Service Officers' Association
- *Special Needs Advocate
- *Teen Counselor for St. John's Church in Winthrop
- *Assist at childrens' schools (Former PTO President, Vice President)
- *Scout Leader/Adult Trainer/Chair-Person (boys)
- *Religious Education Teacher (grades one through ten)
- *Senior Instructor/Facilitator for US Army, teaching classes on mobilization, emergency preparedness, volunteer management, family readiness, instructor training.
- *Soccer Coach (former - 8 years)
- *Chair-Person (former), 94th RRC Family Program Advisory Council
- *Co-Chair for Friends of Winthrop Beach - grass roots organization

AWARDS:

Received both military and civilian awards for accomplishments, volunteer activities, and more. In Jan 2012, received the Community Service award from the Town of Winthrop, MA and the Un-Sung Heroine Award in 2018 from the Commonwealth of MA; the Patriot Award for 2019 for Winthrop, and the Deborah Sampson Award in 2021 for the Commonwealth of MA. Instrumental in the Town of Winthrop becoming a Heart-Safe Community.

4 May 2022

Ms. Polina Latta
HR Director
City of Melrose
562 Main Street
Melrose, MA 02176

Re: Job Posting: District Director of Veterans' Services

Dear Ms. Latta:

Greetings! I recently viewed the posting for the District Director of Veterans' Services. Currently, I am the Veteran Service Officer for the Town of Winthrop and have been in that position since May 2013. I have also certified as a National Service Officer.

Most VSO positions basically have the same duties. Some offices do a lot more than others, which is what I have done in Winthrop. As the Winthrop VSO, I assist Veterans and their family members in establishing their claim, submitting them for processing, to include submitting all documentation required to successfully process their claim. I work directly with the Veteran or family member from the beginning, starting their claim process to the very end. I also advocate for them, sometimes attending the C & P exam with them (in difficult situations). In my position I also complete and submit other claims, such as burial, bonus awards, annuities, education, rehabilitation, etc...My primary function as a local VSO is to ensure all Veterans, and their family members receive all of what they are entitled to. For low-income Veterans, I administer Chap 115 benefits. My position requires much research, including legal, and a thorough investigation of all claims. I also assist Veterans in obtaining healthcare through the VA. Over the years, I have gained tremendous experience in counseling. I have had several Veterans with whom I had to work with our local police department for a committal in order to save their life. I have come to be the "MST" expert among my peers. I have great working relationships with other departments, especially, housing, COA, fire, police, and our Board of Health. I am comfortable with all of the operating systems we use day-to-day.

I have attached my resume for you to review. Since I was hired, I have added much to this position in town, by adding job searches, resume building, Flag replacement ceremonies, strong outreach, a Veterans Food Bank, and much more. A huge part of my duties is ensuring Veterans get treated fairly at their jobs and that employers are following the rules under re-employment after a service member returns from a deployment.

I am passionate about assisting Veterans in any way that I can. I am a Veteran with over 21 years of both Active Duty and Reserves serving as a Military Police Officer, and then as a Special Agent in Army Criminal Investigations Command, along with several additional duties.

I look forward to meeting with you to discuss how I can be of even more service to my fellow veterans and their families. Thank you for your time and consideration.

Sincerely,

///Roseann Trionfi-Mazzuchelli
Roseann Trionfi-Mazzuchelli



CITY OF MELROSE

OFFICE OF THE MAYOR

PAUL BRODEUR
Mayor

City Hall, 562 Main Street
Melrose, Massachusetts
02176
Telephone - (781) 979-4440

MEMORANDUM

To: City Council President Christopher Cinella
From: Mayor Paul Brodeur
Re: Appointment of Roseann Trionfi-Mazzuchelli as Veterans Services District Director
Date: June 21, 2022

It is my pleasure to submit to you and the Honorable City Council the appointment of Roseann Trionfi-Mazzuchelli to serve as a Director of Veterans Services for the Melrose-Wakefield -Saugus Veterans District.

Ms. Trionfi-Mazzuchelli comes to Melrose from the City of Winthrop, MA where she has served as the Veteran Service Director for the past nine years. In this role, she has worked to ensure that veterans and their families receive their benefits and entitlements they are due in accordance with MGL Ch. 115, 108 CMR, and Title 38 USC, are protected under all ADA regulations in regard to housing and access to services, and that they are not discriminated against due to their military service or disability status. She has also established collaborative relationships with law enforcement agencies to address the needs of veterans coming into custody or experiencing homelessness.

Ms. Trionfi-Mazzuchelli currently serves as President of the Massachusetts Veteran Service Officers' Association, but has been actively involved with meeting the needs of veterans and active-duty service members and their families throughout many aspects of her career. As a trainer for the US Army's Family Readiness Office, she instructed and prepared soldiers and their family members for deployments and set up Family Readiness Training academies. She also worked with emergency preparedness and mobilizations for Active Army and Reserves. From her time serving as a member of the Military Police, she has a strong background and training with investigative skills including Spouse and Child Abuse Investigations and Equal Opportunity Representative Training.

Melrose is extremely fortunate to have the benefit of Ms. Trionfi-Mazzuchelli's experience, both as a veteran who served our country for over twenty years, and as a Veterans' Services Officer in another community. She is highly qualified, passionate, and dedicated to the wellbeing of veterans, and will bring a wealth of knowledge of complementary areas of community service, including recreation, health and wellness, and issues related to aging. I respectfully request the City Council confirm her appointment as Director of Veterans Services for the City of Melrose and Director of the Melrose-Wakefield -Saugus Veterans District.

Thank you for your consideration.